



TRIMLEY ST MARTIN PRIMARY SCHOOL

Head teacher: Mrs S. Ross

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Dear Parents/Carers

It has come to my attention that some parents are using social media to make comments about the school and it's staff. The Department for Education/Government and Governors of Trimley St Martin considers the use of social media websites in this way as unacceptable. Any concerns you may have about the school or your child/children must be made through the appropriate channels by speaking to the class teacher, the senior management, the Head teacher or governors, where they will be dealt with fairly, appropriately and effectively for all concerned as outlined in our complaints Policy which can be found on the school website.

In the event that any parent/carer of a child/children at Trimley St Martin School is found to be posting libellous or defamatory comments on Facebook or any other social network sites, they will be reported to the appropriate 'report abuse' section of the network site. All network sites have clear rules about the content posted on the site and they provide robust mechanisms to report contact or activity that breaches this. The school will also expect any parent/carer remove such comments immediately.

The staff at Trimley St Martin work incredibly hard to support all of the children and it is very hurtful when comments like these get back to them- particularly where they felt there was open and positive communication taking place. If you have any issues and complaints please direct them through the correct channels where they can be properly dealt with.

Yours faithfully

Mrs Ross
Head teacher